

#2016/2

- RMA Customer Information -

Dear valued customer,

due to your contact to Optocon AG, we decided to collect some information of your FOTEMP device on side, before any additional costs are created.

Your are given a software package called "FT_Analyzer" by e-mail.

Due to the fact that the most email servers perform deep scans of all e-mails, any executable files (even zip-compressed) are or can be filtered, we are using a different compression program.

The setup program is shipped in a compressed form with a packaging software called "7zip". The compression software can be found at www.7zip.org.

Procedure with FT_Analyzer explanation

- (1) If necessary please install the compression software "7zip".
- (2) Decompress "FT_Analyzer" package to a local drive on your Windows PC (any network drive does not work).
- (3) Execute "setup.exe", it creates an entry in your Star Menu
- (4) Start "FT_Analyzer" via Start Menu
- (5) Click on the button "Dump Device Status" (compare Figure 1)
- (6) After the program found all FoTemp devices connected to your PC, it lists them and asks you for a file name and location to store a few device parameters of the Fotemp devices.
- (7) If FT_Analyzer is finished, it will print out the message "Done!". Per device it takes about 10 seconds maximum.
- (8) Send the just created file to your Optocon contact. Our experts will analyze your data and communicates further steps with you.

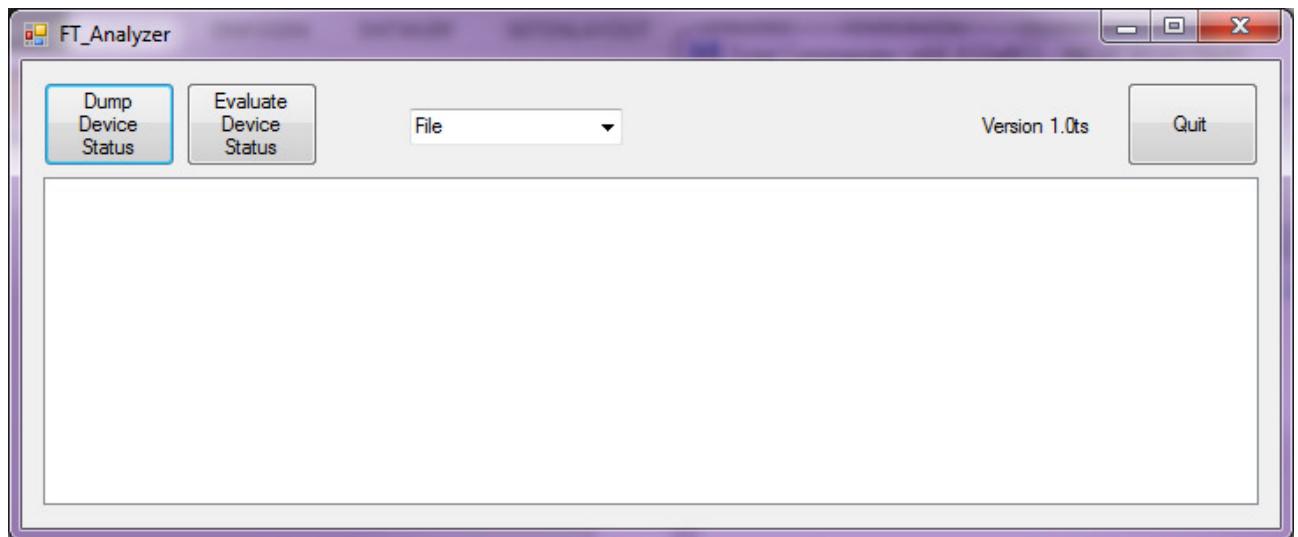


Figure 1 Screen of FT_Analyzer after start

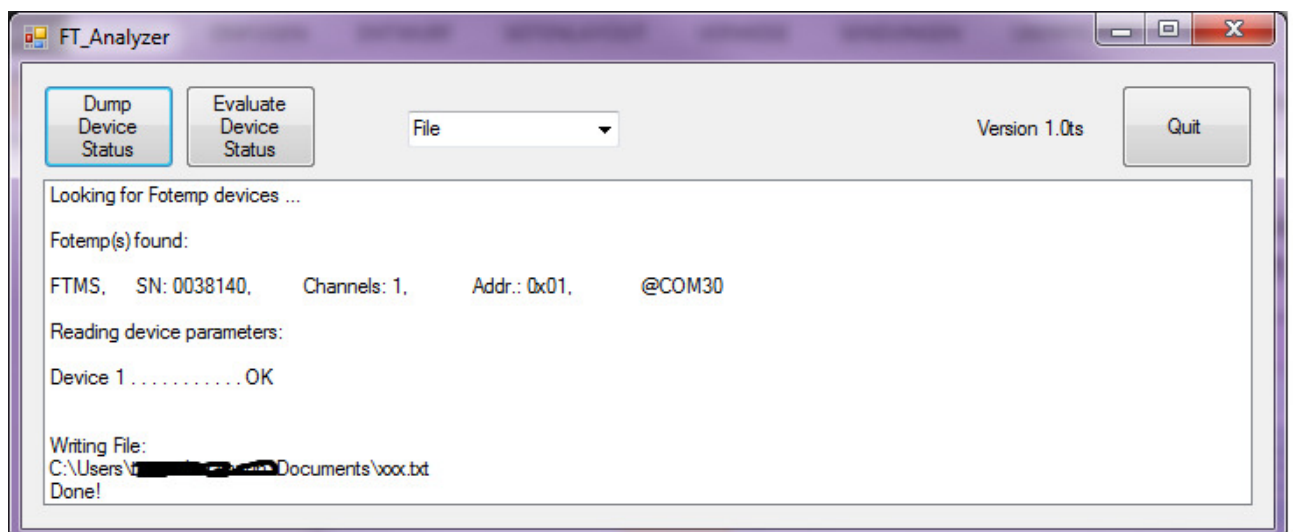


Figure 2 Screen of FT_Analyzer after file dump

Thanks a lot for your help and interaction.

Optocon AG, Tino Schurzmann